

INSTRUCTIONS: *If your agency has a non-ADA accessible vehicle, the application process will require you to complete a narrative to certify that an equivalent level of service is provided to passengers that require an ADA-accessible vehicle. Edit the following language as needed.*

Certification of Equivalent Service Narrative Example

AGENCY NAME provides transportation in **SERVICE AREA**. In our service area, most people who use our transit service, or about **# PEOPLE**, are over the age of 60. Approximately **# PEOPLE** use the lift to enter the vehicle(s). Our agency operates **# OF VEHICLES** that are ADA accessible and **#OF VEHICLES** that are non-ADA accessible. We have not refused any ride because an ADA accessible vehicle was not available, or the person's mobility device would not work with the lift or ramp.